What's the best way to ensure your company's survival during these tough economic times?

Don't be caught saying . . . "If only we had known . . . "

Sage Alerts & Workflow



The Only Endorsed Alerts & Workflow Solution

A Smoke Detector for Your Business

It's happened to you – overdue invoices that have to be written off; an unfulfilled order because you ran out of stock; an opportunity lost due to no follow up; or a discount missed because you exceeded the deadline. Troubling enough during a good economy, mistakes like this can determine the very survival of your business during tough times. Your organization simply cannot afford to miss out on critical information that can save you money, save you time, and keep your business afloat. And that's why Sage is pleased to offer you Sage Alerts & Workflow by Vineyardsoft Corporation - the most effective Business Activity Monitoring solution on the market today. Alerts & Workflow is your invisible assistant; it automatically identifies and responds to critical business conditions that - left unchecked - can jeopardize the very survival of your business.

More Than Just Reminders

Alerts & Workflow monitors your Sage applications for any business conditions that are critical to the success of your organization. Invoices that are coming due or are overdue, employees who are taking too much vacation time, customer quotes that are due to expire, or stock shortages or surpluses are all typical conditions that trigger real-time alerts to your staff, partners, and clients.

And you can notify your staff via more than just email, as Alerts & Workflow also sends alerts via fax, SMS, pager, instant message, twitter and dynamic dashboard.

But Alerts & Workflow is not merely an alerting solution; it also allows you to streamline your operations by automating many tasks you currently do manually. Alerts & Workflow includes the automatic production and delivery of invoices, dunning notices, customer statements, and other standard forms and documents.

Alerts & Workflow even extends to updating Sage applications with pertinent details and activities, such as placing overdue clients on credit hold, scheduling follow up calls for customers with no activity, or autogenerating a purchase order for an inventory item approaching its reorder level.

BI-Strength Analysis

Sometimes the most important business information isn't what <u>has</u> happened, but what <u>hasn't</u> happened.

Alerts & Workflow performs advanced analyses such as identifying clients who have not purchased in 'x' days, or customers who have changed their buying habits. Best practices and compliancy requirements are supported via system audits, with the ability to identify changes made to critical information in your business.

And Alerts & Workflow is an enterprise-wide monitoring and response solution; this includes the ability to identify conditions between various business applications, as well as the ability to monitor the contents of incoming email messages, web form submissions, and even conditions within your operating system.

Ready-To-Go Business Alerts

Alerts & Workflow comes with a large collection of preconfigured business alerts. Following are some examples from various EventPaks for Sage applications:

Out-of-the-Box Alerts $\overline{\mathbf{V}}$ Employee Performance Review in 'x' Days $\overline{\mathbf{V}}$ Employee Certifications Due to Expire $\overline{\mathbf{V}}$ Open Invoices Overdue for Payment $\overline{\mathbf{M}}$ Payables that are Overdue $\overline{\mathbf{M}}$ Invoices with Excessive Freight $\overline{\mathbf{M}}$ User Activities Overdue for Completion $\overline{\mathbf{V}}$ **High Balance Customers** $\overline{\mathbf{V}}$ Customers Running Out of Credit $\overline{\mathbf{V}}$ **Customers Over Credit Limit** V Customers Not Buying Recently $\overline{\mathbf{V}}$ Stock Surpluses / Shortages $\overline{\mathbf{V}}$ Quotes Expiring in 'x' Days $\overline{\mathbf{V}}$ Low Calls Scheduled for Sales Reps $\overline{\mathbf{V}}$ **Employees with Negative Sick Time**

Of course you always have the Alerts & Workflow design modules to fully customize all of the pre-configured events, as well as to create an unlimited number of additional events of your own. And there are over 50 eventpaks available from Vineyardsoft – all free as part of the Alerts & Workflow solution.

Got Reports?

Another area Alerts & Workflow can help with is the production and delivery of the analytical reports your organization relies on. Alerts & Workflow can automatically generate and deliver an unlimited number of Crystal Reports – including such frequently-needed reports as Sales Pipeline, Vacation and Sick Time, Aged Receivables, Open Payables, Stock Status, and Check

Reconciliation. Whether daily, weekly, monthly, or based on any other schedule, Alerts & Workflow generates and delivers these reports in any format you require, including PDF, HTML, Microsoft Word[®], and Excel[®].

And with Alerts & Workflow you no longer have to scan through voluminous reports looking for the occasional "hiccup" (or exception) in your daily activities. Alerts & Workflow's reports can be "exception-based" so the reports that are generated and delivered to you show only the most critical information that requires your immediate attention.

Easy to Implement; Easy to Use

Alerts & Workflow downloads in less than 5 minutes and installs in less than 10. It works with all standard email engines (including gmail, hotmail, etc.), so it's ready to go when you are.

But more importantly, Alerts & Workflow is wizarddriven, and requires no technical knowledge to use. You can have the application working in less than a day.

Give Alerts & Workflow a try – you'll be glad you did, and you'll never again have to say "If only we had known."



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